



# ENROLLING IN A CANARX PROGRAM

**Welcome to CanaRx!** If you are ready to join, or need more information, the best option is to **CALL US FIRST!** We will answer all your questions and confirm eligibility and medication availability - and then all you need to do is submit your enrollment form and prescription(s), along with a copy of your photo ID.

## PROGRAM ENROLLMENT

After confirming your medication is available through the program, complete the enrollment form and request a prescription from your physician. (In order to have a continuous supply of medication on hand, we request that you submit a prescription for a **3-month supply, with three refills**. If your prescription does not cover a full year, we can still accept it - but it must be written for a **minimum 3-month supply**.)

If you did not contact us prior to enrolling, we will call you once we receive your paperwork and welcome you to the program! We will confirm the following: (a) your personal information; (b) medication availability; (c) shipping time; (d) refill schedule, and; (e) answer any questions you may have.

**Enroll only once - and at any time!** There is no need to enroll now, unless you are ready to order through the program.

## PACK SIZES

Our program **ONLY** supplies **Brand Name medications**, dispensed in the **manufacturer's original sealed container**. Pack sizes vary from country to country. For example, a standard container quantity might be 84. We factor this in when scheduling your refill call.

## SHIPPING

Your medication will be shipped directly from an international pharmacy to your home, via regular mail. Please allow **4 weeks** for your package to arrive.

## REFILLS

Refills are not automatic, but they're easy - we call you! As an added safety measure before processing a refill, we need to confirm how much medication you have on hand and whether you've had any health or medication changes. We contact you **one month prior** to ensure you always have a sufficient supply of medication.

## CANARX PROGRAMS

CanaRx contracts government-licensed pharmacies in Canada, the United Kingdom and Australia (which are among the Tier One countries as designated by Congress) to supply Brand Name medications, packaged and sealed by the original manufacturer, for direct delivery to program participants.

The substantial savings opportunities that the CanaRx mail order programs provide (\$0 copay for members and reduced drug costs for plan holders) are due to the fact that in the countries where CanaRx assists individuals in shopping, prevailing prices are substantially lower for the same drugs than they are in the United States.



**CALL US:**

**Toll Free - 1-866-893-6337**

**Monday to Friday:** 8:30am-6:30pm ET – **Saturday:** 9:00am-5:30pm ET